

# Cycles App FAQ

## FAQ

A list of important settings and configurations to have a smooth user experience with the cycles application

### My cycles app web browser window becomes unresponsive on certain pages from time to time. What can I do?

The cycles app requires a permanent connection to the cycle cloud services. Local browser configuration might be different and might put browser tabs into a "sleep" or "power saving" mode automatically. This causes the connection between the cycles app browser tab and the cycles cloud services to be disconnected and might result in an unresponsive state when getting back to the cycles all browser tab. To avoid this behaviour, you need to change the settings of your browser to register our cycle app URLs. The settings for Google Chrome are shown below. Configuration in other browsers might be similar.

Chrome

chrome://settings/performance

Settings

You and Google

Autofill

Privacy and security

Performance

Appearance

Search engine

Default browser

On startup

Languages

Downloads

Accessibility

System

Reset and clean up

Extensions

About Chrome

Search settings

Performance

Memory Saver

When on, Chrome frees up memory from inactive tabs. This gives active tabs and other apps more computer resources and keeps Chrome fast. Your inactive tabs automatically become active again when you go back to them. [Learn more](#) or [send feedback](#)

Always keep these sites active

Add

\*.cycles.org

app.cycles.org

\*.cycle.tools

cycle.tools

Power

Energy Saver

When on, Chrome conserves battery power by limiting background activity and visual effects, such as smooth scrolling and video frame rates. [Learn more](#) or [send feedback](#)

Turn on only when my battery is at 20% or lower

Turn on when my computer is unplugged

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